

# COMMUNITY NEWS

Park Island – Quarter 1 – 2017



## Room for recreation

After a long day at work, what better way to relax than with a game of ping pong or pool? The Business Center on P1 level, due to low and rare usage, has been converted into a games room. The room is ready for use and will be open daily from 6:00am to 10:00pm. Bookings can be made via the concierge desk at the main reception.



## Swimming pool signage

To provide clear information and increase awareness among pool users, new community signage has been added. We request and encourage residents to take role and abide by the Community Rules.



## Classy cushions to cool off

Our community has a large and beautiful swimming pool which is one of the most popular amenities. However, the sunbeds were damaged due to rough use and were heavily stained with sun tan lotion. Regular deep cleaning proved ineffective as the damage was irreversible. The sunbed cushions have now been replaced with new elegant looking covers. Not only do these covers look great, they are stain resistant as well!



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## Squash court refurbishment

As part of our commitment to enhance the community, we constantly identify areas that require improvement to prolong the life of the building and ensure more comfort and enjoyment for our residents. Under such an initiative, the squash courts will be refurbished to provide a warm and brighter feel. The walls and ceiling were repaired and re-painted to enhance the overall playing experience. The project is expected to be completed by April 2017.

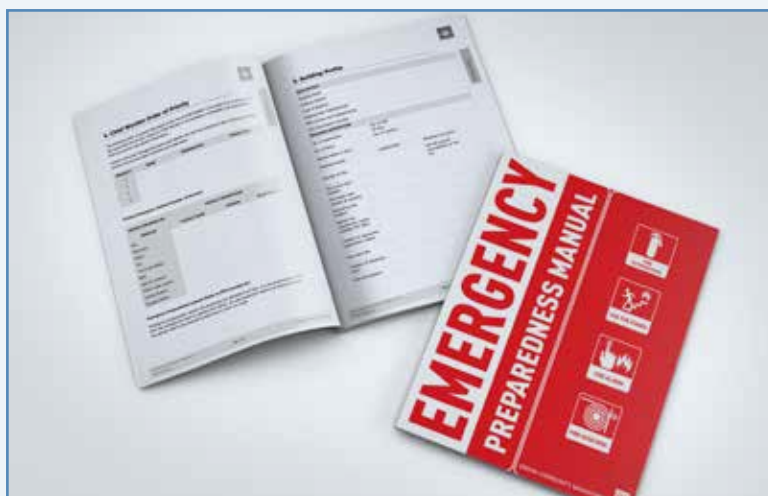


## Being emergency-ready!

One of the many reasons our communities are the most sought-after places to live in is the security and safety they offer.

In order to educate our staff and ensure safe and efficient evacuation of all our residents in the event of an emergency, we have developed a detailed Emergency Preparedness Manual. This document teaches building staff about the immediate actions to be taken within the first few minutes of an incident. Comprehensive floor drawings with fire extinguishers and stairwells locations and access routes have also been included to help response teams conduct operations in a quick and efficient manner.

The manual also lists out the contact details of important personnel to be contacted at each site. A copy of this manual is kept at each community office for quick reference and faster action.



## Apply & pay at your concierge

We have introduced credit card machines at all concierge desks to help save your time and effort in applying for access cards or storage cages. This means you no longer have to wait to visit a community office and can get access or storage space instantly.

Here's an easy three-step to do this:

- Collect an application form from your concierge desk
- Submit a completed form with attached documents. Once your documents have been reviewed, you will be notified by the concierge.
- Please make your payment at the concierge desk and collect your receipt before using the facility.

## In pursuit of happiness

Making you happy is important to us, here at Emaar. After all, happy residents mean happier communities.

In our endeavour to give you a stress-free and pleasant living experience, we are working to bring about a few changes, services and events – which we hope will put a smile on your face.

### GET YOUR MOVE IN PERMIT (MIP) IN ONE DAY

Looking to move in and have less time on your hands? Log onto [dubaimarina.ae](http://dubaimarina.ae) and fill out the Property Move In Form, attach valid documents (such as passport copy, visa or Emirates ID copy, Power Of Attorney (if applicable) and Ejari Certificate or Tenancy Contract) and send it to us at [communities@ecm.ae](mailto:communities@ecm.ae) for approval. No later than a day, get ready to come over to your new address.



## Happiness days are here

We are hosting fun family events across communities with live music, kids' activities, games, food stalls, family entertainment, arts and crafts corners and chill out zones. Smiles are guaranteed here!

Let's hear how you feel about living in an Emaar community. Drop us a line at [communities@ecm.ae](mailto:communities@ecm.ae) and tell us what would make you happy.



Pay your service fees  
 Raise community issues  
 Book a community facility  
 Recieve community news & updates

**COMING SOON**

MOBILE APP LAUNCHING SOON!  
**ECM DIRECT**  
 YOUR COMMUNITY AT YOUR FINGERTIPS

EMAAR

## Blooming receptions

Flowers have a power like no other. It creates excitement and energy, lifting spirits and conveys a symbolic message of being welcoming and warm. We wanted to bring you that experience with our recent arrangements of orchids at your reception desks.

We hope that these blooms make you and your visitors smile and brightens your day every time you pass by.



## Know the ABCs of your service fees

As a homeowner, you would have received your Community Service Fees (CSF) Invoice earlier this year, along with a detailed document about the monies going into your community – your CSF Info Pack 2017.

The CSF Info Pack is customised for each community to provide information about the budget for the 2017 CSF as well as general information regarding ongoing plans to ensure the financial health, longevity and high quality of the community. The CSF is carefully calculated to cover not only the costs involved in keeping your community running smoothly but to also make improvements, based on your feedback and to introduce the latest industry innovations in terms of efficiency and sustainability.

If you haven't received your Info Pack yet or just want to find out more, write to us at [communities@ecm.ae](mailto:communities@ecm.ae) and we'll email you your CSF Info Pack 2017.



### USEFUL NUMBERS

Fire 997  
 Ambulance 998  
 Police 999  
 Al Ameen 800 4888

Dubai Municipality 800 900  
 Taxi (RTA) 800 9090  
 DEWA 991

**Contact ECM at:**  
 800 EMAAR (36227)  
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[dubaimarina.ae](http://dubaimarina.ae)

