

COMMUNITY NEWS

Marina Quays – Quarter 1 – 2017



Good looking lobbies

A major enhancement project of replacing floor tiles and repainting of lift lobbies in the community has been completed.

Together with the Interim Board, we thank you for your cooperation and patience while the work was being done.



A greener welcome

In order to liven up the community entrances, we have replaced and repainted pots at all three towers. Not only has this given the entrance an aesthetic facelift, it also offers a homely feel and a welcoming environment to residents and visitors.



Brand new barriers

The parking barriers had reached the end of their operational life and were regularly breaking down due to wear and tear. To fix this issue and restore access and convenience for our residents, they were replaced with new heavy duty parking barriers. We hope you continue to enjoy a smooth entry and exit in the community.



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Credit card machines have been introduced at all concierge desks to help you apply for access cards.

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Blooming receptions

Flower arrangements at reception desks create a more welcoming entrance.

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Know the ABCs about your service fees

Read more about the Info Pack that provides residents with all the information about their CSF budget for 2017.

Squash court refurbishment

As part of our commitment to enhance the community, we constantly identify areas that require improvement to prolong the life of the building and ensure more comfort and enjoyment for our residents. Under such an initiative, the squash courts will be refurbished to provide a warm and brighter feel. The walls and ceiling were repaired and re-painted to enhance the overall playing experience. The project is expected to be completed by April 2017.



Get splashing in refurbished pools

With the temperature still holding up, the swimming pool is the best place to relax and take a break from your everyday routine. In order to ensure that the pool is in prime condition, annual maintenance was initiated and completed. It took us approximately 10-15 days for the following works to be carried out in the pool:

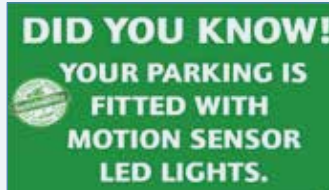
- Replacement of damaged tiles and underwater lights
- Pool tile-grouting
- Temperature control unit maintenance
- Deep cleaning of the pool deck area

Together with the Interim Board, we thank you for your cooperation and patience while the work was being done.



Energy saving initiatives

You would have experienced the new motion sensing LED lights at the car park areas. LEDs save energy while providing similar levels of illumination as the previously used fluorescent tubes and last far longer as well. This energy saving initiative will help reduce energy bills for the community and reduce our overall carbon footprint.



Waving through the exit

We believe in using latest technology to simplify the lives of residents in our communities. In line with this vision, we have replaced the conventional exit buttons with state-of-the-art and aesthetically pleasing "No Touch" exit panels at all access doors within the community.

This will facilitate a smooth exit for all residents with a just a simple wave to unlock the doors.



Colours of the season

The beauty and serenity of the community is complemented by lush landscaping. To maintain the community's natural appeal, new seasonal plants have been added to the existing landscaping. The new enhancements offer a warm, colourful and welcoming experience, similar to walking through a beautiful, well-tended garden. The seasonal plants are in full bloom providing a feast of colour for the eyes. New seasonal flowers have been added near the entrance into the West Tower at level 3 to add colour and liveliness to the area. More landscaping improvements are planned on level 3 in the coming months.



Being emergency-ready!

One of the many reasons our communities are the most sought-after places to live in is the security and safety they offer.

In order to educate our staff and ensure safe and efficient evacuation of all our residents in the event of an emergency, we have developed a detailed Emergency Preparedness Manual. This document teaches building staff about the immediate actions to be taken within the first few minutes of an incident. Comprehensive floor drawings with fire extinguishers and stairwells locations and access routes have also been included to help response teams conduct operations in a quick and efficient manner.

The manual also lists out the contact details of important personnel to be contacted at each site. A copy of this manual is kept at each community office for quick reference and faster action.



Apply & pay at your concierge

We have introduced credit card machines at all concierge desks to help save your time and effort in applying for access cards or storage cages. This means you no longer have to wait to visit a community office and can get access or storage space instantly.

Here's an easy three-step to do this:

- Collect an application form from your concierge desk
- Submit a completed form with attached documents. Once your documents have been reviewed, you will be notified by the concierge.
- Please make your payment at the concierge desk and collect your receipt before using the facility.

In pursuit of happiness

Making you happy is important to us, here at Emaar. After all, happy residents mean happier communities.

In our endeavour to give you a stress-free and pleasant living experience, we are working to bring about a few changes, services and events – which we hope will put a smile on your face.

GET YOUR MOVE IN PERMIT (MIP) IN ONE DAY

Looking to move in and have less time on your hands? Log onto dubaimarina.ae and fill out the Property Move In Form, attach valid documents (such as passport copy, visa or Emirates ID copy, Power Of Attorney (if applicable) and Ejari Certificate or Tenancy Contract) and send it to us at communities@ecm.ae for approval. No later than a day, get ready to come over to your new address.



Happiness days are here

We are hosting fun family events across communities with live music, kids' activities, games, food stalls, family entertainment, arts and crafts corners and chill out zones. Smiles are guaranteed here!

Let's hear how you feel about living in an Emaar community. Drop us a line at communities@ecm.ae and tell us what would make you happy.



Pay your service fees
Raise community issues
Book a community facility
Recieve community news & updates

COMING SOON



MOBILE APP LAUNCHING SOON!

ECM DIRECT
YOUR COMMUNITY AT YOUR FINGERTIPS



Blooming receptions

Flowers have a power like no other. It creates excitement and energy, lifting spirits and conveys a symbolic message of being welcoming and warm. We wanted to bring you that experience with our recent arrangements of orchids at your reception desks.

We hope that these blooms make you and your visitors smile and brightens your day every time you pass by.



Know the ABCs of your service fees

As a homeowner, you would have received your Community Service Fees (CSF) Invoice earlier this year, along with a detailed document about the monies going into your community – your CSF Info Pack 2017.

The CSF Info Pack is customised for each community to provide information about the budget for the 2017 CSF as well as general information regarding ongoing plans to ensure the financial health, longevity and high quality of the community. The CSF is carefully calculated to cover not only the costs involved in keeping your community running smoothly but to also make improvements, based on your feedback and to introduce the latest industry innovations in terms of efficiency and sustainability.

If you haven't received your Info Pack yet or just want to find out more, write to us at communities@ecm.ae and we'll email you your CSF Info Pack 2017.



USEFUL NUMBERS

Fire 997
Ambulance 998
Police 999
Al Ameen 800 4888

Dubai Municipality 800 900
Taxi (RTA) 800 9090
DEWA 991

Contact ECM at:
800 EMAAR (36227)
communities@ecm.ae
dubaimarina.ae

